

M.B.A. (CBCS Pattern) Semester-II
PCB2C01 - Organizational Behavior and Development

P. Pages : 1

Time : Three Hours



GUG/S/25/10682

Max. Marks : 70

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- Notes : 1. Attempt **any five** questions.
2. All questions carry equal marks.

1. Define Organizational Behavior (OB). Discuss OB is crucial for enhancing organizational effectiveness and employee well-being. **14**
2. Explain virtual organizations and discuss the key characteristics that distinguish them from traditional organizations. **14**
3. Analyze how the halo effect can influence decision-making process within organizations, particularly in areas such as recruitment, performance appraisals, and leadership assessments. **14**
4. Explain the different types of values, including terminal and instrumental values, and how they manifest in the workplace. **14**
5. Discuss Maslow's Hierarchy of Needs and describe their relevance in contemporary organizational behavior. **14**
6. Compare and contrast intrinsic and extrinsic motivation, providing examples of each within an organizational context. **14**
7. Analyze the factors that influence effective team dynamics, including communication, leadership, and individual roles. **14**
8. Evaluate various conflict resolution strategies and their effectiveness in different organizational contexts. **14**
9. Describe various OD intervention techniques by providing examples of how each can be applied in organizations. **14**
10. Write short notes on **any two**. **14**
 - a) Different Models of OB
 - b) Stereotyping
 - c) Informal and formal groups
 - d) The Domino effect.
